# FILED WILLIAMSON COUNTY IN THE CHANCERY COURT FOR WILLIAMSON COUNTY, TENNESSEE TWENTY-FIRST JUDICIAL DISTRICT AT FRANKLIN 2007 FEB - 5 PM 12: 15

STATE OF TENNESSEE,	) ENTERED
STATE OF TELL (BSSB2)	)
Plaintiff,	)
	)
V.	No. 32895
TELEFLORIST, INC., a Pennsylvania corporation, dba	)
Alcoa Florist Delivery.com, Brentwood Florist of	)
Brentwood.com, Brentwood Flowers of Brentwood.com,	)
Bristol Florist, Clarksville Florist and Gifts	)
DeliveryDotCom, Clarksville Florist Delivery.com,	)
Clarksville Florist in Clarksville, Cleveland Florist of	)
Cleveland.com, Cleveland Flowers of Cleveland.com,	)
Clifton Florist and Gifts and Delivery.com, College Dale	)
Florist and Gift Delivery, Collierville Flowers and Gifts	
Com, Columbia Florist Delivery.com, Columbia Florist	)
in Columbia.com, Columbia Florist of Columbia.com,	)
Columbia Flowers of Columbia.com, Dayton Florist &	)
Gifts Delivery.com, Dickson Florist and Gift Delivery	)
Dot Com, Dyersburg Florist and Gifts Delivery.com,	)
Fayetteville Florist and Gifts Delivery.com, Florist	)
Network, Franklin Florist Delivery.com, Franklin Florist	)
in Franklin.com, Germantown Florist Delivery.com,	)
Germantown Florist in Germantown.com, Germantown	)
Florist of Germantown.com, Germantown Flowers of	)
Germantown.com, Jackson Florist & Gifts Delivery Com,	)
Jefferson City Florist & Gifts Delivery Dot Com,	)
Knoxville Florist Delivery.com, Knoxville Florist in	)
Knoxville.com, Lenior City Florist & Gifts Delivery.com,	)
Lewisburg Florist & Gifts Delivery.com, Lexington Florist	)
& Gifts Delivery.com, Maryville Florist & Gifts Delivery.com, Memphis Florist & Gifts Delivery.com,	)
Milan Florist & Gifts Delivery.com, Morristown Florist &	<i>)</i>
Gifts Delivery, Murfreesboro Florist Delivery.com,	)
Murfreesboro Florist in Murfreesboro.com, Murfreesboro	)
Florist of Murfreesboro.com, Murfreesboro Flowers of	)
Murfreesboro.com, Nashville Florist and Gifts	)
Delivery.com, Nashville Florist Delivery.com, Nashville	, )
Florist in Nashville.com, Oak Ridge Florist and Gift	)
Delivery Dot Com, Paris Florist, Pulaski Florist & Gifts	)
Delivery.com, Ripley Florist & Gifts Delivery.com, Sandy	)

Springs Florist Delivery, Savannah Florist & Gifts	)
Delivery.com, Sevierville Florist & Gifts.com, Shelbyville	)
Florist & Gifts.com, Smyrna Florist and Delivery,	)
Springfield Florist and Gifts Delivery.com, Springhill	)
Florist & Gifts Delivery.com, Union City Florists and	)
Gifts Delivery, and Whitehouse Florist & Gifts Delivery,	)
	)
Defendant.	)

MOTION TO ENFORCE AGREED FINAL JUDGMENT AGAINST DEFENDANTS AND FOR SANCTIONS TO BE IMPOSED FOR MISREPRESENTATIONS AND/OR OMISSIONS OF FACT CONTAINED IN AGREED FINAL JUDGMENT AND TO ADD ADDITIONAL DBAS TO THE CASE CAPTION AND FOR CIVIL CONTEMPT

Pursuant to Tenn. R. Civ. P. 60.02 and Tenn. Code Ann. § 47-18-108(c), the State of Tennessee, by and through Robert E. Cooper, Jr., the Attorney General and Reporter for the State of Tennessee, on behalf Mary Clement, Director, Tennessee Division of Consumer Affairs of the Department of Commerce and Insurance, moves this Court to enforce the Agreed Final Judgment (hereinafter "Court's Order") issued by this Court on September 27, 2006.

The State seeks civil penalties in the amount of \$2,000.00 per violation of each provision of the Court's Order as authorized by Tenn. Code Ann. § 47-18-108(c), attorneys' fees and costs as authorized by the Agreed Final Judgment paragraphs 1.1 and 14.1 and Tenn. Code Ann. § 47-18-108(a)(5) and (b)(4), and any other relief that this Court shall deem appropriate as authorized under state law. Further, the State requests the Court to permit the caption of this case to be altered to add the additional dbas used by the Defendant in the State of Tennessee prior to entry of the Court's September 27, 2006 Order.

The terms of the Court's order state that the "State has the right to move to vacate or set aside this Order, or request that Defendant be held in contempt, if the State so elects" if a

representation or warranty is "false, incomplete, unfair, deceptive, misleading or inaccurate in any way". The State requests the Court assert the authority granted it under the Court's Order. Further, Tenn. R. Civ. P. 60.02 permits upon motion that a party can be relieved of provisions of a judgment for mistake, inadvertence, surprise, excusable neglect, fraud (whether heretofore denominated intrinsic or extrinsic), misrepresentation or other misconduct of an adverse party.

As grounds for this Enforcement Motion:

- (1) The State submits that in the Court's September 27, 2006 Order, in paragraph 3.3 of the Court's Order, the Defendant represented and warranted to this Honorable Court as follows:
  - 3.3 Defendant Teleflorist, Inc. represents and warrants that these are the only dbas, alias and trade names under which it has done business in Tennessee are as follows: Alcoa Florist Delivery.com, Brentwood Florist of Brentwood.com, Brentwood Flowers of Brentwood.com, Bristol Florist, Clarksville Florist and Gifts DeliveryDotCom, Clarksville Florist Delivery.com, Clarksville Florist in Clarksville, Cleveland Florist of Cleveland.com, Cleveland Flowers of Cleveland.com, Clifton Florist and Gifts and Delivery.com, College Dale Florist and Gift Delivery, Collierville Flowers and Gifts Com, Columbia Florist Delivery.com, Columbia Florist in Columbia.com, Columbia Florist of Columbia.com, Columbia Flowers of Columbia.com, Dayton Florist & Gifts Delivery.com, Dickson Florist and Gift Delivery Dot Com, Dyersburg Florist and Gifts Delivery.com, Fayetteville Florist and Gifts Delivery.com, Florist Network, Franklin Florist Delivery.com, Franklin Florist in Franklin.com, Germantown Florist Delivery.com, Germantown Florist in Germantown.com, Germantown Florist of Germantown.com, Germantown Flowers of Germantown.com, Jackson Florist & Gifts Delivery Com, Jefferson City Florist & Gifts Delivery Dot Com, Knoxville Florist Delivery.com, Knoxville Florist in Knoxville.com, Lenior City Florist & Gifts Delivery.com, Lewisburg Florist & Gifts Delivery.com, Lexington Florist & Gifts Delivery.com, Maryville Florist & Gifts Delivery.com, Memphis Florist & Gifts Delivery.com, Milan Florist & Gifts Delivery.com, Morristown Florist & Gifts Delivery, Murfreesboro Florist Delivery.com, Murfreesboro Florist in Murfreesboro.com, Murfreesboro Florist of Murfreesboro.com, Murfreesboro Flowers of Murfreesboro.com, Nashville Florist and Gifts Delivery.com, Nashville Florist Delivery.com, Nashville Florist in Nashville.com, Oak Ridge Florist and Gift Delivery Dot Com, Paris Florist, Pulaski Florist & Gifts Delivery.com, Ripley Florist & Gifts Delivery.com, Sandy Springs Florist Delivery, Savannah Florist & Gifts Delivery.com, Sevierville Florist & Gifts.com,

Shelbyville Florist & Gifts.com, Smyrna Florist and Delivery, Springfield Florist and Gifts Delivery.com, Springhill Florist & Gifts Delivery.com, Union City Florists and Gifts Delivery, and Whitehouse Florist & Gifts Delivery. The Defendant understands that the State expressly relies upon this representation and if said representation is false, incomplete, inaccurate, deceptive, unfair or misleading in any way, the State has the right to move to vacate or set aside this Order or request that the Defendant be held in contempt, if the State so elects. (Emphasis added).

- (2) Further, the State submits that in the Court's September 27, 2006 Order, in paragraphs 12.3, 12.4, 12.5, and 12.8, Defendants represented and warranted as follows to the State and this Honorable Court:
  - 12.3 Defendant represents and warrants that it has not operated any telephone numbers other than those identified and listed in paragraph 6.4 in the State of Tennessee. (Footnote with phone numbers added for convenience.)
  - 12.4 Defendant represents and warrants that it commenced accepting orders from Tennessee consumers and for shipment in the State of Tennessee commencing in December, 2005 and concluding on September 19, 2006.

1				
515-220-2852	931-270-8400	901-748-1200	865-215-9915	731-285-5122
15-285-0504	931-363-0760	901-754-4214	865-429-5600	731-427-7633
5-298-7779	931-381-2877	901-758-5044	865-463-1000	731-635-1191
5-371-9933	931-388-8828	901-767-0144	865-471-0054	731-641-0003
5-373-6811	931-433-2080	901-861-0170	865-483-4050	731-885-0206
5-446-3060	931-461-9923		865-977-6969	731-926-1333
5-595-5584	931-486-0704		865-982-3125	731-967-0607
-742-3337	931-647-2010		865-986-8226	
-742-3337	931-648-1855			
-890-0484	931-648-9408			
5-896-6711	931-685-5787			

- 12.5 Defendant represents and warrants that it has only advertised in the State of Tennessee in the BellSouth yellow and white pages commencing in December, 2005 and continuing through September 19, 2006.
- 12.8 Defendant further acknowledges that it understands that the State expressly relies upon the representations and warranties set forth in Section 3, Section 12 and otherwise in this Order, and that if they are false, incomplete, unfair, deceptive, misleading or inaccurate in any way, the State has the right to move to vacate or set aside this Order, or request that Defendant be held in contempt, if the State so elects.
- (3) After entry of the Court's Order, the State commenced investigation into what it believed to be other floral gatherers operating in the State of Tennessee. During the course of the State's investigation, the State learned that Defendant had misrepresented the number of dbas it operated in Tennessee, the number of telephone numbers it operated in Tennessee and when it commenced advertisement and operation of telephone numbers in Tennessee in the Court's Order.
- (4) Upon learning of Defendant's misrepresentations, Counsel for the State contacted Defendant's counsel by letters dated November 6, 2006, November 21, 2006, and January 26, 2007 advising counsel of the State's concerns. (See Collective Exhibit A).
- (5) Defendant's misrepresentations and/or failure to disclose to the State and this Honorable Court, include at least the following:
  - (A) Defendant has operated telephone numbers in Tennessee at least since December, 2004.
  - (B) Defendant operated at least the following additional undisclosed dbas in Tennessee:

Adams Floral Service Adams Florist Adams Flowers Adamsville Floral Service Adamsville Florist Adamsville Flowers Alamo Floral Service Alamo Florist
Alamo Flowers
Alcoa Floral Service
Alcoa Florist
Alcoa Flowers
Apison Floral Service
Apison Florist

Apison Flowers Benton Floral Service

Ardmore Floral Service Benton Florist Ardmore Florist Benton Flowers

Ardmore Flowers Bethel Springs Floral Service

Arlington Floral Service

Arlington Florist

Arlington Flowers

Arlington Flowers

Bethel Springs Florist

Bethel Springs Flowers

Bethpage Floral Service

Arrington Floral Service Bethpage Florist
Arrington Florist Bethpage Flowers

Arrington Flowers Big Sandy Floral Service

Ashland City Floral Service Big Sandy Florist
Ashland City Florist Big Sandy Flowers
Ashland City Flowers Blanche Floral Service

Athens Floral Service Blanche Florist
Athens Florist Blanche Flowers
Athens Flowers Bolivar Floral Service

Atwood Floral Service Bolivar Florist
Atwood Florist Bolivar Flowers

Atwood Flowers Bradford Floral Service

Ball Play Floral ServiceBradford FloristBall Play FloristBradford FlowersBall Play FlowersBrazil Floral Service

Barren Plains Floral Service Brazil Florist Barren Plains Florist Brazil Flowers

Barren Plains Flowers Brentwood Floral Service

Bartlett Floral Service Brentwood Florist
Bartlett Florist Brentwood Flowers

Bartlett Flowers Brownsville Floral Service

Bean Station Floral ServiceBrownsville FloristBean Station FloristBrownsville FlowersBean Station FlowersBruceton Floral Service

Beech Grove Floral Service Bruceton Florist
Beech Grove Florist Bruceton Flowers

Beech Grove Flowers Bulls Gap Floral Service

Belfast Floral Service
Belfast Florist
Belfast Flowers
Belfast Flowers
Belfast Flowers
Burns Floral Service

Bell Buckle Floral Service Burns Florist
Bell Buckle Florist Burns Flowers

Bell Buckle Flowers Calhoun Floral Service

Bells Floral Service Calhoun Florist
Bells Florist Calhoun Flowers

Bells Flowers Camden Floral Service

Camden Florist Coker Creek Flowers

Camden Flowers College Grove Floral Service

Cedar Grove Florist College Grove Florist College Grove Flowers

Cedar Grove Flowers College Station Floral Service

Cedar Hill Floral ServiceCollege Station FloristCedar Hill FloristCollege Station FlowersCedar Hill FlowersCollegedale Floral Service

Celina Floral Service Collegedale Florist
Celina Florist Collegedale Flowers
Celina Flowers Collierville Floral Service

Centerville Floral Service
Centerville Florist
Centerville Florist
Centerville Flowers
Centerville Flowers
Centerville Flowers
Concord Floral Service

Chapel Hill Floral Service Concord Florist
Chapel Hill Florist Concord Flowers

Chapel Hill Flowers Copper Basin Floral Service

Charleston Florist Copper Basin Florist
Charleston Florist Copper Basin Flowers
Charleston Flowers Comersville Floral Service

Charlotte Floral Service Cornersville Florist Cornersville Flowers

Charlotte Flowers Cottage Grove Floral Service

Chattanooga Florist Cottage Grove Flowers
Chattanooga Florist Covington Floral Service
Covington Floral Service

Chestnut Hill Floral Service Covington Florist
Chestnut Hill Florist Covington Flowers
Chestnut Hill Flowers Cowan Floral Service

Clarksville Floral Service Cowan Florist
Clarksville Florist Cowan Flowers

Clarksville Flowers Cross Plains Floral Service

Claxton Florist Cross Plains Florist Cross Plains Flowers

Claxton Flowers Cumberland City Floral Service

Cleveland Florist
Cleveland Florist
Cleveland Florist
Cleveland Flowers
Cleveland Flowers
Cleveland Flowers
Cleveland Flowers
Cumberland City Flowers
Cumberland City Flowers
Cumplement Florial Service

Clinton Floral Service Cunningham Florist
Clinton Florist Cunningham Flowers
Clinton Flowers Dandridge Floral Service

Clinton Flowers Dandridge Floral Service
Coker Creek Floral Service Dandridge Florist

Coker Creek Florist Dandridge Florist Dandridge Flowers

Darden Floral Service Enville Florist
Darden Florist Enville Flowers

Darden Flowers Estill Springs Floral Service

Dayton Floral ServiceEstill Springs FloristDayton FloristEstill Springs FlowersDayton FlowersEthridge Floral Service

Decatur Floral Service Ethridge Florist
Decatur Florist Ethridge Flowers
Decatur Flowers Etowah Floral Service

Decherd Floral Service Etowah Florist
Decherd Florist Etowah Flowers

Decherd Flowers Fairview Floral Service

Dickson Floral Service Fairview Florist
Dickson Florist Fairview Flowers

Dickson Flowers Fall Creek Falls Floral Service

Dover Floral ServiceFall Creek Falls FloristDover FloristFall Creek Falls FlowersDover FlowersFarragut Floral Service

Dunlap Floral Service Farragut Florist
Dunlap Florist Farragut Flowers

Dunlap Flowers Fayetteville Floral Service

Dyer Floral ServiceFayetteville FloristDyer FloristFayetteville FlowersDyer FlowersFive Points Floral Service

Dyersburg Floral ServiceFive Points FloristDyersburg FloristFive Points FlowersDyersburg FlowersFlat Creek Floral Service

Eagleville Floral Service Flat Creek Florist
Eagleville Florist Flat Creek Flowers
Eagleville Flowers Flintville Floral Service

East Sango Floral Service Flintville Florist
East Sango Florist Flintville Flowers

East Sango Flowers Fosterville Floral Service

Elkton Floral Service Fosterville Florist
Elkton Florist Fosterville Flowers
Elkton Flowers Franklin Floral Service

Elora Florist Franklin Florist Franklin Flowers

Elora Flowers Fredonia Floral Service

Englewood Floral Service Fredonia Florist Englewood Florist Fredonia Flowers

Englewood Flowers Friendship Floral Service

Enville Floral Service Friendship Florist

Friendship Flowers

Friendsville Floral Service

Friendsville Florist Friendsville Flowers

Gainesboro Floral Service

Gainesboro Florist Gainesboro Flowers Gallatin Floral Service

Callatin Floral Service

Gallatin Florist Gallatin Flowers

Gatlinburg Floral Service

Gatlinburg Florist Gatlinburg Flowers

Georgetown Floral Service

Georgetown Florist Georgetown Flowers

Germantown Floral Service

Germantown Florist Germantown Flowers Gibson Floral Service

Gibson Florist

Goodlettesville Floral Service

Goodlettesville Florist Goodlettesville Flowers Grand Junction Floral Service Grand Junction Florist

Grand Junction Flowers Granville Floral Service

Granville Florist Granville Flowers

Greenback Floral Service

Greenback Flowers
Greenbrier Floral Service

Greenbrier Florist Greenbrier Flowers

Greeneville Floral Service

Greeneville Florist Greeneville Flowers

Halls Crossroads Floral Service Halls Crossroads Florist Halls Crossroads Flowers Harriman Floral Service

Harriman Florist

Harriman Flowers

Hartford Floral Service

Hartford Florist Hartford Flowers

Henderson Floral Service

Henderson Florist Henderson Flowers

Hendersonville Floral Service

Hendersonville Florist Hendersonville Flowers Henry Floral Service

Henry Florist Henry Flowers

Hillsboro Floral Service

Hillsboro Florist Hillsboro Flowers

Hohenwald Floral Service

Hohenwald Florist Hohenwald Flowers Hornbeak Floral Service

Hornbeak Florist Hornbeak Flowers Howell Floral Service

Howell Florist Howell Flowers

Humboldt Floral Service

Humboldt Florist Humboldt Flowers

Huntingdon Floral Service

Huntingdon Florist Huntland Floral Service Huntland Florist

Huntland Flowers
Jackson Floral Service

Jackson Flowers Jasper Floral Service

Jasper Florist Jasper Flowers

Jefferson City Floral Service

Jefferson City Florist Jefferson City Flowers Jellico Floral Service Jellico Florist
Jellico Flowers

Kenton Floral Service

Kenton Florist Kenton Flowers

Kimball Floral Service

Kimball Florist Kimball Flowers

Kingston Floral Service

Kingston Florist Kingston Flowers

Kingston Springs Floral Service

Kingston Springs Florist

Kingston Springs Flowers Knoxville Floral Service

Knoxville Florist Knoxville Flowers

Lafollette Floral Service

Lafollette Florist Lafollette Flowers

LaGrange Floral Service

LaGrange Florist
LaGrange Flowers

Lake City Floral Service

Lake City Florist

Lake City Flowers
Lakeland Floral Service

Lakeland Florist Lakeland Flowers

LaVergne Floral Service

LaVergne Florist LaVergne Flowers

Lawrenceburg Floral Service

Lawrenceburg Florist Lawrenceburg Flowers Lebanon Floral Service

Lebanon Florist Lebanon Flowers

Lenoir City Floral Service

Lenoir City Florist Lenoir City Flowers Leoma Floral Service

Leoma Florist Leoma Flowers Lewisburg Floral Service

Lewisburg Florist Lewisburg Flowers

Lexington Floral Service

Lexington Florist Lexington Flowers Loretto Floral Service

Loretto Florist Loretto Flowers

Loudon Floral Service

Loudon Flowers

Louisville Floral Service

Louisville Florist Louisville Flowers Lyles Floral Service

Lyles Florist Lyles Flowers

Lynchburg Floral Service

Lynchburg Florist Lynchburg Flowers Lynnville Floral Service

Lynnville Florist Lynnville Flowers

Madisonville Floral Service

Madisonville Florist Madisonville Flowers Manchester Floral Service

Manchester Florist Manchester Flowers Maryville Floral Service

Maryville Florist Maryville Flowers Mascot Floral Service Mascot Flowers Mason Floral Service

Mason Florist Mason Flowers

Mason Hall Floral Service

Mason Hall Florist Mason Hall Flowers

Maury City Floral Service

Maury City Florist

Maury City Flowers Mosheim Floral Service

Maynardsville Floral ServiceMosheim FloristMaynardsville FloristMosheim FlowersMaynardsville FlowersMoss Floral Service

McBurg Floral ServiceMoss FloristMcBurg FloristMoss Flowers

McBurg Flowers Mt. Juliet Floral Service

McEwen Floral ServiceMt. Juliet FloristMcEwen FloristMt. Juliet FlowersMcEwen FlowersMulberry Floral ServiceMcKonzia Floral ServiceMulberry Florist

McKenzie Floral ServiceMulberry FloristMcKenzie FloristMulberry Flowers

McKenzie Flowers Murfreesboro Floral Service

Medina Floral ServiceMurfreesboro FloristMedina FloristMurfreesboro FlowersMedina FlowersNashville Floral Service

Memphis Floral ServiceNashville FloristMemphis FloristNashville Flowers

Memphis Flowers New Johnsonville Floral Service

Middleton Floral ServiceNew Johnsonville FloristMiddleton FlowersNew Johnsonville FlowersMilan Floral ServiceNewbern Floral Service

Milan Florist
Milan Flowers
Milledgeville Floral Service
Newbern Flowers
Newbern Flowers
Newport Floral Service

Milledgeville Florist
Milledgeville Flowers
Newport Florist
Newport Flowers

Millersville Floral Service Nine Mile Floral Service

Millersville FloristNine Mile FloristMillersville FlowersNine Mile FlowersMillington Floral ServiceNiota Floral Service

Millington Florist
Millington Flowers
Niota Flowers
Niota Flowers

Milton Floral Service Nolensville Floral Service

Milton FloristNolensville FloristMilton FlowersNolensville FlowersMinor Hill Floral ServiceNorene Floral Service

Morristown Floral Service Norene Florist
Morristown Florist Norene Flowers

Morristown Flowers Normandy Floral Service

Moscow Floral ServiceNormandy FloristMoscow FloristNormandy FlowersMoscow FlowersNorris Floral Service

Norris Florist Norris Flowers

North Springs Floral Service

North Springs Florist North Springs Flowers

Oak Grove Floral Service

Oak Grove Florist Oak Grove Flowers Oak Ridge Floral Service

Oak Ridge Florist

Oak Ridge Flowers Oakdale Floral Service

Oakdale Florist Oakdale Flowers Obion Floral Service

Obion Florist Obion Flowers

Old Hickory Floral Service

Old Hickory Florist Old Hickory Flowers

Oliver Springs Floral Service

Oliver Springs Florist

Oliver Springs Flowers Ooltewah Floral Service

Ooltewah Florist Ooltewah Flowers Orlinda Floral Service

Orlinda Florist Orlinda Flowers

Palmyra Floral Service

Palmyra Florist Palmyra Flowers Paris Floral Service

Paris Flowers

Parsons Floral Service

Parsons Florist Parsons Flowers

Pelham Floral Service

Pelham Florist Pelham Flowers

Petersburg Floral Service Petersburg Florist

Petersburg Flowers

Philadelphia Floral Service

Philadelphia Florist Philadelphia Flowers

Pigeon Forge Floral Service

Pigeon Forge Florist Pigeon Forge Flowers Pikeville Floral Service

Pikeville Florist Pikeville Flowers

Pleasant View Floral Service

Pleasant View Florist Pleasant View Flowers Portland Floral Service

Portland Florist Portland Flowers Powell Floral Service

Powell Florist Powell Flowers

Prospect Floral Service

Prospect Florist Prospect Flowers Pulaski Floral Service

Pulaski Florist Pulaski Flowers

Puryear Floral Service

Puryear Florist Puryear Flowers

Raleigh Floral Service

Raleigh Florist Raleigh Flowers

Riceville Floral Service

Riceville Florist Riceville Flowers Ridgely Floral Service

Ridgely Florist Ridgely Flowers Rives Floral Service

Rives Florist Rives Flowers

Rockvale Floral Service

Rockvale Florist Rockvale Flowers

Rockwood Floral Service

Rockwood Florist Shiloh Floral Service Rockwood Flowers Shiloh Florist

Rogersville Floral Service Shiloh Flowers

Rogersville Florist Smyrna Floral Service

Rogersville Flowers Smyrna Florist
Rosemark Floral Service Smyrna Flowers

Rosemark Florist Sneedville Floral Service

Rosemark Flowers Sneedville Florist Rutherford Floral Service Sneedville Flowers

Rutherford Florist Soddy-Daisy Floral Service

Rutherford Flowers
Rutledge Floral Service
Soddy-Daisy Florist
Soddy-Daisy Flowers
Solway Floral Service

Rutledge Flowers Solway Florist
Samburg Floral Service Solway Flowers

Samburg Florist Somerville Floral Service Samburg Flowers Somerville Florist

Sango Floral Service Somerville Flowers

Sango Florist South Cunningham Floral Service Sango Flowers South Cunningham Florist

Sardis Floral Service South Cunningham Flowers
Sardis Florist South Fredonia Floral Service

Sardis Flowers
Savannah Floral Service
Savannah Florist
Savannah Florist
South Fredonia Flowers
Savannah Florist
South Fulton Floral Service

Scotts Hill Floral Service South Fulton Florist
Scotts Hill Florist South Fulton Flowers

Scotts Hill Flowers South Oak Grove Floral Service

Selmer Floral Service South Oak Grove Florist
Selmer Florist South Oak Grove Flowers
Selmer Flowers South Pittsburg Floral Service

Sevierville Floral Service
South Pittsburg Florist
Sevierville Florist
Sevierville Flowers
Sevierville Flowers
Spencer Mill Floral Service

Sewanee Floral Service Spencer Mill Florist
Sewanee Florist Spencer Mill Flowers
Sewanee Flowers Spring City Floral Service

Shelby Forest Florist
Shelby Forest Florist
Shelby Forest Florist
Spring City Florist
Spring City Flowers
Spring City Flowers

Shelby Forest Flowers Springfield Floral Service Shelbyville Floral Service Springfield Florist

Shelbyville Florist Springfield Flowers
Shelbyville Flowers St. Joseph Floral Service

St. Joseph Florist St. Joseph Flowers Stanton Floral Service

Stanton Florist Stanton Flowers

Statesville Floral Service

Statesville Florist
Statesville Flowers

Strawberry Plains Floral Service Strawberry Plains Florist Strawberry Plains Flowers Summertown Floral Service

Summertown Florist Summertown Flowers

Surgoinsville Floral Service

Surgoinsville Florist Surgoinsville Flowers Sweetwater Floral Service

Sweetwater Florist Sweetwater Flowers

Tellico Plains Floral Service

Tellico Plains Florist
Tellico Plains Flowers
Tiptonville Floral Service

Tiptonville Florist
Tiptonville Flowers
Townsend Floral Service

Townsend Florist Townsend Flowers Trenton Floral Service

Trenton Florist
Trenton Flowers

Trezevant Floral Service

Trezevant Florist Trezevant Flowers Trimble Floral Service

Trimble Florist Trimble Flowers Triune Floral Service

Triune Flowers
Troy Floral Service

Troy Florist Troy Flowers Tullahoma Floral Service

Tullahoma Florist Tullahoma Flowers

Union City Floral Service

Union City Florist Union City Flowers

Unionville Floral Service

Unionville Florist Unionville Flowers Vanleer Floral Service

Vanleer Florist Vanleer Flowers Vonore Floral Service

Vonore Florist

Vonore Florist
Vonore Flowers

Wartrace Floral Service

Wartrace Florist Wartrace Flowers

Watertown Floral Service

Watertown Florist Watertown Flowers Watts Bar Floral Service

Watts Bar Florist Watts Bar Flowers Waverly Floral Service

Waverly Florist Waverly Flowers

West Vanleer Floral Service

West Vanleer Florist West Vanleer Flowers

Westmoreland Floral Service

Westmoreland Florist Westmoreland Flowers White Bluff Floral Service

White Bluff Florist White Bluff Flowers

White House Floral Service

White House Florist White House Flowers White Plain Floral Service

White Plain Florist White Plain Flowers Whiteville Floral Service Whiteville Florist Whiteville Flowers Whitwell Floral Service Whitwell Florist Whitwell Flowers Winchester Floral Service Winchester Florist Winchester Flowers Woodbury Floral Service Woodbury Florist Woodbury Flowers Woodland Floral Service Woodland Florist Woodland Flowers Yorkville Floral Service Yorkville Florist Yorkville Flowers

(C) Defendant operated at least the following additional undisclosed phone numbers in Tennessee:

(423) 266-0404	(865) 408-0012	(731) 253-7004
(423) 337-5551	(865) 463-9191	(731) 279-4702
(423) 472-5999	(865) 525-1186	(731) 285-2851
(423) 473-2700	(865) 717-1147	(731) 427-6100
(423) 570-2121	(865) 774-7111	(731) 641-7911
(423) 586-7511	(865) 982-7005	(731) 659-3100
(423) 784-7003	,	(731) 663-1010
(423) 942-1544	(931) 232-9998	(731) 772-7724
,	(931) 296-5444	(731) 787-7999
(615) 217-8711	(931) 359-8499	(731) 884-2911
(615) 256-3399	(931) 363-3153	(731) 925-3001
(615) 384-8884	(931) 433-8800	(731) 968-9511
(615) 452-1611	(931) 454-9888	(731) 986-5353
(615) 453-8911	(931) 645-2007	(731) 989-9808
(615) 595-7766	(931) 684-5000	
(615) 740-7676	(931) 729-0111	(901) 387-0404
(615) 792-7949	(931) 759-5411	(901) 466-7003
` '	(931) 766-2606	(901) 624-2200
	(931) 796-5444	(901) 789-1118
	(931) 962-8999	

- (D) Defendant has advertisements placed with the BellSouth Yellow and White Pages at least beginning at early as December, 2004 rather than the previously disclosed date of December, 2005.
- (6) Based on the foregoing misrepresentations or failures to disclose, the State specifically requests the following sanctions and/or remedies:
  - (A) This Court order that additional permanent injunctive relief be entered against the Defendant amending the Court's prior September 27, 2006 Order;
  - (B) Pursuant to Tenn. Code Ann. § 47-18-108(c), this Court enter judgment in favor of the State against the Defendant for additional civil penalties of up to \$2,000.00 per violation for each of Defendant's misrepresentations and/or omission of material information from the prior order;
  - (C) This Court add the list of previously omitted phone numbers and "doing business as" listings to the injunctive relief contained in Section 6 of the Agreed Final Judgment entered by this Court on September 27, 2006;
  - (D) This Court order that the restitution program set forth in the Court's September 27, 2006 order be altered and substituted for full payment of all ascertainable losses to all consumers/persons who placed an order from the State of Tennessee or to be shipped or fulfilled in the State of Tennessee from Defendant prior to entry of the Court's September 29, 2007 Order;
  - (E) Pursuant to Tenn. Code Ann. § 47-18-108(b)(4), this Court should enter a judgment in favor of the State against the Defendant ordering Defendant to immediately pay the State's attorneys' fees and costs associated with this Motion and the investigation of Defendant's misrepresentations and/or omission of providing information to the State of Tennessee. (Affidavits to be filed prior to hearing.);
  - (F) Pursuant to Tenn. Code Ann. § 29-9-104, this Court enter an order finding Defendant in civil contempt for its misrepresentations and/or failure to disclose described herein;
  - (G) This Court amend the caption of this action to include all additional dbas and telephone numbers operated by the Defendant prior to entry of the Court's September 27, 2006 Order; and

(H) This Court should enter any other orders that the Court deems just and reasonable to remedy and address Defendant's misrepresentations and/or failure to disclose described herein and to otherwise fulfill the intent and purposes of the Tennessee Consumer Protection Act of 1977.

The State requests that this Court use all authority and laws, regulations and rules to bring Defendants into compliance with the Court's September 27, 2006 Order and state law.

Respectfully submitted,

ROBERT E. COOPER, JR.

Attorney General & Reporter

B.P.R. No. 10934

CYNTHIA E. KINSER (MILLS)

Deputy Attorney General

B.P.R. No. 13533

**BRANT HARRELL** 

Assistant Attorney General

B.P.R. No. 24470

Office of the Tennessee Attorney General

Consumer Advocate & Protection Division

Nashville, TN 37243

Telephone: (615) 532-9299

Facsimile: (615) 532-2910

E-mail: Brant.Harrell@state.tn.us

#### CERTIFICATE OF SERVICE

I do hereby certify that a copy of the foregoing Motion to Enforce Agreed Final Judgment Against Defendants and for Sanctions to Be Imposed for Misrepresentations And/or Omissions of Fact Contained in Agreed Final Judgment and to Add Additional DBAs to the Case Caption and for Civil Contempt has been served, by placing a copy of the same in a properly addressed envelope with sufficient first-class postage, through certified mail, return receipt requested, and also by facsimile where available, to:

Bryan Pieper, Esq.
Attorney for Defendant
1720 West End Avenue, Suite 300
Nashville, TN 37203

Attorney for the Defendant
Law Offices of Blitshtein & Weiss, P.C.
648 Second Street Pike, 1st Floor
Southampton, PA 18966

on this 5th day of February, 2007.

BRANT HARRELL

Assistant Attorney General

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## Exhibit A

#### STATE OF TENNESSEE

## Office of the Attorney General



MAILING ADDRESS
P.O. BOX 2020"
NASHVILLE, I'N 37202

CORDELL HULL AND JOHN SEVIER STATE OFFICE BUILDINGS

> TELEPHONE 615-741-349! FACSIM!LE 615-741-2009

November 6, 2006

#### VLA FACSIMILE: 215-364-8050 ORIGINAL VLA CERTIFIED MAIL, RETURN RECEIPT REQUESTED

Iriana Blitshtein, Esq. Law Offices of Blitshtein & Weiss, P.C. 648 Second Street Pike, 1st Floor Southampton, PA 18966.

> State of Tennessee v. Teleflorist, Inc., Williamson County Chancery Court Case No. 32895

Dear Ms. Blitshtein:

The purpose of this letter is to notify your client we are in the process of recommending to our Attorney General to seek court intervention in the above case. It has come to our attention that the Defendant in the above referenced case misrepresented the scope of their activities in Tennessee.

Under the AFJ, Teleflorist, Inc. represented and warranted to the State and to the Court the following:

Defendant Teleflorist, Inc. represents and warrants that these are the only dbas, alias and trade names under which it has done business in Tennessee are as follows. Alcoa Florist Delivery.com, Brentwood Florist of Brentwood.com, Brentwood Flowers of Brentwood.com, Bristol Florist, Clarksville Florist and Gifts Delivery.DotCom, Clarksville Florist Delivery.com, Clarksville Florist in Clarksville, Cleveland Florist of Cleveland.com, Cleveland Flowers of Cleveland.com, Clifton Florist and Gifts and Delivery.com, College Dale Florist and Gift Delivery. Collierville Flowers and Gifts Com. Columbia Florist Delivery.com, Columbia Florist in Columbia.com, Columbia Florist of Columbia.com, Columbia Florist of Columbia.com, Columbia Florist & Gifts

Letter to Iriana Blitshshtein November 6, 2006 Page 2

> Delivery.com, Dickson Florist and Gift Delivery Dot Com, Dyersburg Florist and Glits Delivery.com, Fayetteville Florist and Gifts Delivery.com, Florist Network. Franklin Florist Delivery.com, Franklin Florist in Franklin.com, Germantown Florist Delivery.com, Germantown Florist in Germantown.com, Germantown Florist of Germantown.com, Germantown Flowers of Germantown.com, Jackson Florist & Gifts Delivery Com., Jefferson City Florist & Gifts Delivery Dot Com. Knoxville Fiorist Delivery.com, Knoxville Florist in Knoxville.com, Lenior City Florist & Gifts Delivery.com. Lewisburg Florist & Gifts Delivery.com, Lexington Florist & Gifts Delivery.com, Maryville Florist & Gifts Delivery.com, Memphis Florist & Gifts Delivery.com, Milan Florist & Gifts Delivery.com, Morristown Florist & Gifts Delivery, Murfreesboro Florist Delivery.com, Murfreesboro Florist in Murfreesboro.com, Murfreesboro Florist of Murfreesboro.com, Murfreesboro Flowers of Murfreesboro.com, Nashville Florist and Gifts Delivery.com, Nashville Florist Deliverv.com, Nashville Florist in Nashville.com, Oak Ridge Florist and Gift Delivery Dot Com, Paris Florist, Pulaski Florist & Gifts Delivery.com, Ripley Florist & Gifts Delivery.com, Sandy Springs Florist Delivery, Savannah Florist & Gifts Delivery.com, Sevierville Florist & Gifts.com, Shelbyville Florist & Gifts.com, Smyrna Florist and Delivery, Springfield Florist and Gifts Delivery.com, Springhill Florist & Gifts Delivery.com, Union City Florists and Gifts Delivery, and Whitehouse Florist & Gifts Delivery. The Defendant understands that the State expressly relies upon this representation and if said representation is false, incomplete, inaccurate, deceptive, unfair or misleading in any way, the State has the right to move to vacate or set aside this Order or request that the Defendant be held in contempt, if the State so elects. (Emphasis added.)

We have obtained information indicating that the above representation and warranty by Teleflorist. Inc. is false, incomplete, inaccurate, deceptive and/or misleading. Specifically, your client also operated at least the following additional dbas or alias in Tennessee prior to entry of the AFJ:

Ashland City Florist	(615) 792-7949
Ashland City Floral Service	(615) 792-7949
Centerville Floral Service	(931) 729-0111
Apison Florist (423) 266-0404	
Apison Floral Service	(423) 266-0404
Apison Flowers	(423) 266-0404
Benton Florist (423) 266-0404	
Benton Floral Service	(423) 266-0404
Benton Flowers	(423) 266-0404
Greenbrier Florist	(615) 384-8884

Letter to Iriana Blitshshtein November 6, 2006 Page 3

Greenbrier Floral Service	(615) 384-8884
Greenbrier Flowers	(615) 384-8884
Springfield Flowers	(615) 384-8884
Springfield Florist	(615) 384-8884
Springfield Floral Service	(615) 384-8884
Hendersonville Florist	(615) 256-3399
Hendersonville Floral Service	(615) 256-3399
Goodlettesville Floral Service	(615) 256-3399
Goodlettesville Florist	(615) 256-3399
Goodlettesville Flowers	(615) 256-3399
Old Hickory Floral Service	(615) 256-3399
Old Hickory Florist	(615) 256-3399
Old Hickory Flowers	(615) 256-3399
Fairview Floral Service	(615) 256-3399
Fairview Florist	(615) 256-3399
Mt. Juliet Floral Service	(615) 256-3399
Mt. Juliet Florist	(615) 256-3399
Mt. Juliet Flowers	(615) 256-3399
Shelbyville Floral Service	(931) 684-5000

Our investigation of your client is on-going and additional dbas may be identified. <u>Please immediately advise your clients that the State of Tennessee intends to seek all sanctions available to it under the terms of the AFJ and state law. You will receive no further notice prior to action being taken.</u>

Additionally, pursuant to Section 10.11 of the AFJ, the State demands production of the following information relating to compliance with the Order within one week at our Offices:

- (1) An alphabetical list by last name, including the full name, address, amount paid and date of purchase for each and every Tennessee consumer or consumer who placed an order for flowers to the numbers listed above;
- An alphabetical list by last name, including the full name, address, amount paid and date of purchase for each and every Tennessee consumer or consumer who placed an order for flowers to any number advertised or listed in the State of Tennessee in any local telephone directory as a local telephone number as defined in the AFJ;
- (3) A list of all telephone numbers Teleflorist has ever operated in the State of Tennessee and the date of initiation of that number and the date it was a disconnected or if it is still active.

Letter to Iriana Blitshshtein November 6, 2006 Page 4

- A written sworn explanation of Teleflorist signed by the president of the company that it has for the omission of the material information relating to these additional dbas and telephone numbers in Tennessee in the representation and warrant.
- Any written proposal Teleflorist desires to present to address these misstatements (5)under the AFJ. Please be advised any such proposal must involve a court filed

In addition, you have not provided us with the identification materials and consent to be bound from Teleflorist's president.

Sincerely,

Grithia Kinser (Mills) ly

CYNTHIA E. KINSER (MILLS) Free Haull

Deputy Attorney General

(615) 741-6422

Wyperminiq

BRANT HARRELL

Assistant Attorney General

(615) 532-9299

cc: Mary Clement

Director. Tennessee Division of Consumer Affairs

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## Office of the Attorney General



COPY

ROBERT E. COOPER, JR. ATTORNEY GENERAL AND REPORTER

MAILING ADDRESS

PO BOX 20207 NASHVILLE, TN 37202 CORDELL HULL AND JOHN SEVIER STATE OFFICE BUILDINGS

TELEPHONE 615-741-3491 FACSIMILE 615-741-2009

November 21, 2006

VIA FACSIMILE: 215-364-8050 √ORIGINAL VIA CERTIFIED MAIL, RETURN RECEIPT REQUESTED

Iriana Blitshtein, Esq. Law Offices of Blitshtein & Weiss, P.C. 648 Second Street Pike, 1st Floor Southampton, PA 18966

> RE: State of Tennessee v. Teleflorist, Inc., Williamson County Chancery Court Case No. 32895

Dear Ms. Blitshtein:

We are still in the process of reviewing the information you sent to us in your letter dated November 15, 2006. We will be asking you to supplement, clarify, and add information requested that was not included in the letter you sent shortly. Once we have a comprehensive list of these items that need to be answered, supplemented or clarified, we will contact you again.

Sincerely,

CYNTHLA E. KINSER (MILLS)

Contre CR (Mills)

Deputy Attorney General

(615) 741-6422

BRANT HARRELL

Assistant Attorney General

(615) 532-9299

## Office of the Attorney General



ROBERT E. COOPER, JR.
ALIORNEY GENERAL AND REPORTER

ANDY D. BENNETT CHIEF DEPUTY ATTORNEY GENERAL

LUCY HONEY HAYNES ASSOCIATE CHIEF DEPUTY ATTORNEY GENERAL MAILING ADDRESS

PO BOX 20207 NASHVILLE, TN 37202

January 26, 2007

MICHAEL E. MOORE SOLICITOR GENERAL

CORDELL HULL BUILDING NASHVILLE, TN 37243-0485

TELEPHONE (615) 741-3491 FACSIMILE (615) 741-2009

VIA FACSIMILE: 215-364-8050 and 615-425-7110 ORIGINAL TO FOLLOW VIA US MAIL

Iriana Blitshtein, Esq. Law Offices of Blitshtein & Weiss, P.C. 648 Second Street Pike, 1st Floor Southampton, PA 18966

Bryan Pieper, Esq. Attorney for Defendant 1720 West End Avenue, Suite 300 Nashville, TN 37203

RE: State of Tennessee v. Teleflorist, Inc., Williamson County Chancery

Court, Case No. 32895

Dear Ms. Blitshtein and Mr. Pieper:

As you know beginning in November of 2006, this Office notified Ms. Blithshtein that we had learned of omissions of important information by the Defendants in the Agreed Final Judgment ("AFJ") in the above reference case. We specifically informed you we had information you we had obtained information that the Teleflorist Defendants operated additional undisclosed dbas and telephone numbers not disclosed in the AFJ. We also learned that Teleflorist commenced operation of telephone numbers in Tennessee prior to December, 2005 counter to what was represented and warranted in the AFJ.

After reviewing information on the full scope of the Teleflorist Defendants' omissions, we have determined it is appropriate to proceed to file a "Motion to Enforce Agreed Final Judgment Against Defendants and for Sanctions to Be Imposed for Misrepresentations

And/or Omissions of Fact Contained in Agreed Final Judgment and to Add Additional Dbas to the Case Caption and for Civil Contempt". We consider the Defendants' omissions to be shocking in their scope and appropriate for the imposition of significant court sanctions and remedies.

By statute, we are not required to notify you of our intended action but we have elected to do so out of courtesy to you. Please be advised we anticipate filing the motion in the next few days. We plan to ask the court to set the motion in early February. We assume Ms. Blitshtein is authorized to accept service of the motion, if we are incorrect, please let us know right away. We will serve you with a copy at the time of filing. If you wish to discuss the motion or possible resolution of the motion, please feel free to contact us after it has been filed.

Sincerely.

CYNTHIA E. KINSER (MILLS)

Eti (Mills)

Deputy Attorney General

(615) 741-6422

BRANT HARRELL

Assistant Attorney General

(615) 532-9299

cc:

Mary Clement

Director, Tennessee Division of Consumer Affairs

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